



JOB OFFER

Technology Infrastructure Technician

14-month contract
35 hours per week (50% at the office and 50% teleworking)

Working with us means:

Joining a dynamic, passionate and committed team.
Choosing a stimulating work environment focused on mutual support, respect and collaboration.
Accessing a career full of learning and professional development opportunities.

The Technology Infrastructure Technician must:

- Ensure maximum and optimal availability of the organization's infrastructures and applications.
- Diagnose and resolve network-related problems.
- Maintain and operationalize networks, backup solutions, the Microsoft 365 environment as well as the virtual, physical and cloud environment.
- Install, maintain and update operating systems and applications on the organization's infrastructure.
- Monitor the various systems to ensure their proper functioning.
- Prevent computer incidents, collaborate in resolving them, carry out the required follow-ups (diagnosis, treatment and documentation) and escalate them if necessary.
- Provide support to internal users for complex requests and to external clients for all types of requests.
- Manage the access rights of internal and external users in accordance with established policies.
- Apply the compliance rules and parameters to the management of network and client security.
- Collaborate in:
 - The deployment, configuration and evolution of the technological infrastructures of the organization.
 - Project planning and deployment, follow-ups and employee training.
 - The development and review of policies, procedures, processes and mapping related to IT security.
 - The uploading and smooth running of the organization's websites.
- Ensure monitoring activities regarding networks and systems in order to suggest areas for improvement.
- Support users in their daily use of IT tools.
- Ensure the smooth running and maintenance of IT equipment.

Prerequisites and hiring conditions

- Collegial diploma in computer science.

- Two to three years of experience managing IT infrastructures.
- Knowledge of operating environments, networks, virtualization, infrastructures (e.g., VMware, Microsoft, Linux, Cisco, Nutanix, NAS, SAN, UPS).
- Good knowledge of monitoring and deployment tools, networking and security.
- Knowledge and understanding of First Nations cultures.
- Knowledge of Microsoft 365.
- Proficiency in French and English (oral and written).
- A valid driver's licence.

Desired profile

- Good analysis, synthesis and popularization skills.
- Good ability to identify and manage priorities.
- Good flexibility and adaptability.
- Organization skills and ability to manage several files simultaneously.
- Proactivity and creativity in terms of finding solutions.
- Good communication skills.
- Ability to provide excellent customer service.

Salary

The gross annual salary ranges from between \$61,042.80 to \$75,220.60 and varies according to the candidate's experience.

Start date

As soon as possible.

SUBMIT YOUR APPLICATION!

Send your curriculum vitae along with a cover letter, to the human resources department by mail or email to:

First Nations of Quebec and Labrador Health and Social Services Commission

250 Place Chef-Michel-Laveau, Suite 102
Wendake, Quebec G0A 4V0

Email: rh@cssspnql.com

**Only selected candidates will be contacted.
The FNQLHSSC prioritizes applications from the First Nations and Inuit.*

